



The Leader in Secure Output Solutions

TROY MICR Toner Quality Advantage

The TROY advantage

...to lower your MICR printing risk

Highest Industry Acceptance Rate

Exceptional Output Quality

Outstanding Printer Performance

Enhanced Productivity

Performance Guarantee

World Class Service and Support

TROY develops, manufactures, and distributes the highest quality MICR products in the industry. Our cartridge performance, printer compatibility, and bank acceptance rates are the best in the world. TROY has the lowest cartridge return rate in the industry.

Specifically formulated to the operational characteristics of each printer, maximum output quality is achieved with TROY MICR toner. We are the only MICR solutions provider that has achieved quality and performance certification from the most rigorous testing institutions in the world including ABA (American Bankers Association), ANSI (American National Standards Institute), Pira (Printing and Paper Organization), and APACS*.

Long term printer reliability is guaranteed with TROY MICR toner. The result of our unique manufacturing and testing processes is a low-abrasion toner, adding life and maintaining optimum performance of your laser printer.

Low cost printing requires high yielding toner. TROY MICR toners are produced with the tightest tolerances, resulting in the best yielding MICR toners in the industry. Our expansive MICR Toner product line, for HP, Lexmark, IBM and Xerox makes multifunctional printers available throughout your organization.

Customers using TROY-branded toner cartridges in a TROY MICR printer, are backed by our **Quality Guarantee**. TROY will assist in the resolution of any bank reject rate problem related to TROY-produced MICR toner. If we are unable to resolve a reject rate problem determined to be the caused by a TROY product, we will reimburse for the associated bank fees charged after TROY was notified of the problem. The TROY Guarantee applies to TROY products that are continuously maintained by TROY under a maintenance agreement. This guarantee is applicable for five years from the system purchase date.

TROY's dedicated staff of Customer Care and Support Technicians are experts in product feature and functionality. Available 8:00 A.M. - 8:00 P.M. EST Monday through Friday (excluding major holidays) at 800-332-6427 or via fax at 304-232-0996, our support staff helps you find a solution.

*APACS is the UK Banking and MICR document regulatory board.



For more information contact Altec:

www.altec-inc.com/contact.htm

